



**Amarr Color Zone
Frequently Asked Questions (FAQs) Update
December 2019**

1. What is Color Zone?

A. Color Zone is a custom paint program that allows you to choose from more than 700 standard Sherwin-Williams® SnapDry™ paint colors for steel residential or commercial doors. Your chosen color is then factory-applied as a top coat to Amarr pre-painted, galvanized steel sections to give the door one more layer of protection from the elements. Color Zone is not available in two-tone or for custom matched colors at this time.

2. What is special about Sherwin-Williams SnapDry paint?

A. Sherwin-Williams SnapDry paint is specially formulated to resist dirt, fingerprints and UV weathering.

3. What is the sheen level of the paint used for Color Zone?

A. Semi-gloss SnapDry paint is used for Color Zone which matches the sheen level for Amarr standard colors on steel doors.

4. What garage doors are available in the Amarr Color Zone program?

A. All Amarr residential steel collections except Carriage Court overlay:

- Classica®
- Heritage™
- Stratford®
- Oak Summit®
- Lincoln
- Hillcrest
- Olympus
- Designer's Choice

Color Zone is also available for all Amarr steel commercial doors.

5. Is there an added cost for Color Zone custom painted doors?

A. Yes, there is a price upcharge for Color Zone doors based on the collection or model.

6. Is the entire door painted?

A. The steel exterior of the door will be painted in the selected color while the interior surface of the door will remain the standard color for the model ordered. The tongue of the sections is not painted.



7. Can window frames and inserts also be painted?

A. Yes. For residential doors ordered with windows, the window frames and any selected window inserts are painted to match the door exterior. Commercial window frames are painted. They are only available in the standard window frame colors for the model.

8. What Sherwin-Williams colors are available?

A. The list of 700+ approved Sherwin-Williams SnapDry colors in the Color Zone program is available on amarr.com. For the best color accuracy, you should visit a Sherwin-Williams store to select a color from the available paint swatches. You should NOT make color selections from a computer monitor because all monitor settings are different and the on-screen swatch may look very different from the actual paint color.

9. Can any approved color be painted on any door?

A. A limited number of dark colors are not recommended for triple-layer, polystyrene-insulated doors due to the possible negative effects of heat gain on the insulation. These Color Zone colors are identified on the approved color list on amarr.com. Painting any of the indicated colors on Heritage HR3000, Lincoln LI3138, LI3000 or Hillcrest HI3138, HI3000 voids the Section Material limited warranty.

10. Are two-tone doors available in the Color Zone program?

A. Not at this time.

11. Is custom color matching available?

A. Not at this time.

12. What is the advantage of ordering an Amarr Color Zone door over having a standard color door painted locally?

A. Once a door is painted after delivery from the factory, it is no longer covered by the Amarr paint finish warranty.

13. What is the factory warranty for Color Zone doors?

A. Color Zone doors carry the same warranty as the base door that is painted. For example, a Color Zone Classica CL3000 has the same warranty as a CL3000 in a standard Amarr color.

14. Is Color Zone available for Wind Load doors?

A. Yes, Color Zone is available on any Amarr steel residential or commercial Wind Load approved door.



15. Is touch up paint provided?

A. Yes. A small bottle of touch-up paint is provided with each Color Zone door.

16. Is custom color vinyl stop molding available to match a Color Zone door?

A. No. You should select from the standard molding colors for an option that works with the Color Zone door color or the house trim color.

17. Can I buy paint to match a Color Zone garage door for use on house trim, entry doors, etc.?

A. Because Color Zone uses standard Sherwin-Williams colors, matching paint can be purchased from any Sherwin-Williams dealer or retail location. To get the best color match, purchased paint should be a SnapDry formulation and the same gloss level used on a Color Zone door (semi-gloss). You should be aware that paint colors look different on different surfaces, for example: vinyl versus steel.

18. Can Color Zone be combined with Mosaic Window Options?

A. Yes. Color Zone and Mosaic Window Options can be ordered together to create a truly unique door.

19. Are Color Zone colors available in Amarr Door Designer?

A. Yes. Homeowners can see how any of the approved Color Zone colors will look on their own home or on one of the sample homes in Door Designer.